



GINA, Grosvenor House, 7th Floor
14 Bennetts Hill, Birmingham, B2 5RS
www.gina.uk.com | hello@gina.uk.com

Shipping & Payment Information

Delivery Options Provided

We use Royal Mail to deliver merchandise from GINA HQ to you.

Delivery rates can be found at <https://www.royalmail.com/>

The rates are provided by our subcontractors. We do not guarantee the validity of the rates at the date you complete the purchase. The actual delivery cost will be calculated at the checkout prior to completing the order.

We do our best to keep the information on this page as accurate as possible, but occasionally the list of the carriers may be inaccurate. In this case, please contact us by any available means to inform us about the inaccuracy and we will take necessary measures to correct the information.

Processing Orders to Shipping

Any orders placed before 5pm will be packaged and processed for shipping the same day. Any orders placed and packaged after that time will be processed for shipping the next business day.

Payment Options Provided

The following is the list of the payment options we provide on our Site. Delivery rates are noted for informational purposes only. The rates are provided by our subcontractors. We do not guarantee the validity of the rates at the date you complete the purchase. The actual delivery cost will be calculated at the checkout prior to completing the order.

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Card Payment

We accept card payments.





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Keeping your online payments secure is our number one priority. That means you might need to verify your card payment to complete your transaction. Contact your bank to learn more about secure authentication.

Encrypted transactions

GINA guarantees that your details are completely safe with us. All information is sent encrypted to ensure total security of any sensitive information. Read more in our Privacy Policy.

You will be charged when we ship your order

If your card transaction is approved, the amount will be reserved immediately and an order confirmation will be sent to your email address. Your card will not be charged until we start processing your order.

If your card transaction isn't approved, your order will be canceled. Please contact your bank or card provider if you have any questions about this.

PayPal Payment

To pay with PayPal follow the next steps:

1. Select PayPal as your payment method at the checkout.
2. You'll then be redirected to the PayPal website to proceed with the payment.
3. If you're already a PayPal customer, you can log in with your user details and confirm the payment. If you're new to PayPal, you can create a PayPal account and then confirm the payment.
4. You'll then return to GINA and your order and payment will be complete.

Contact Us

Please contact us via hello@gina.uk.com for any questions or queries.

Last Updated: 01/01/2021

